

2023–2024 Impact Report



Bolton Hospice
caring from the heart

The support YOU have given Bolton Hospice has helped to keep our vital services running over the past year, we couldn't have done it without you – thank you.

It's a true testament to the generosity of our supporters and the place we hold in Bolton's heart.

I'm incredibly proud of our team's achievements during 2023-24, some of which include:

- ♥ **Being shortlisted for Best Contribution to Research Delivery Outside of the NHS in the GM Health & Care Awards 2023**
- ♥ **Winning the Heart of the Community Award at the Bolton Business Awards**
- ♥ **Installing solar panels to the main hospice building to save future energy costs**
- ♥ **Appearing live on the sofa on BBC One North West to discuss the financial challenges hospices are facing**
- ♥ **Launching our Cost of Living Crisis Appeal which was featured on ITV Granada Reports raising £670,000 so far**

Our community has stepped up to support their local hospice, and now it's time for the government to do the same. A more sustainable funding solution is needed so that hospices can support the NHS in meeting rapidly growing demand for end of life care.

We are humbled to have such loyal supporters who go above and beyond to ensure we can continue to be there for families when they need us most.

Your support means the world to us.

We will continue to do everything in our power to withstand these challenges and ensure we can continue to provide vital care and support for the people of Bolton, now and in the future.

Dr (h.c) Leigh Vallance



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I will forever be in Bolton Hospice's debt for the way they cared for my mum with dignity, empathy and kindness.

For over 30 years, Bolton Hospice has been providing specialist care and support to local people facing terminal and life-limiting illnesses, in the hospice, in our Wellbeing Hub, and at home.

In 2023–24...

Your support helped us care for...

144

Hospice at Home patients

262

inpatients



You helped our Bereavement Support team to run...

466

Bereavement & Spiritual Care sessions



And our Wellbeing Hub to...

support its patients
1390 times



You showed your generous and unwavering support for our Cost of Living appeal, raising

£670,000

You gave our patients opportunities to have their voices heard.

Again, and again, and again!



And our CEO continued to lead the way for Greater Manchester hospices, fighting for fairer funding from the Government.

You...

...volunteered in our shops and at the hospice, giving an incredible 111,300 hours of your time.

...fundraised for us, running marathons, organising raffles, scaling summits, and everything in between!

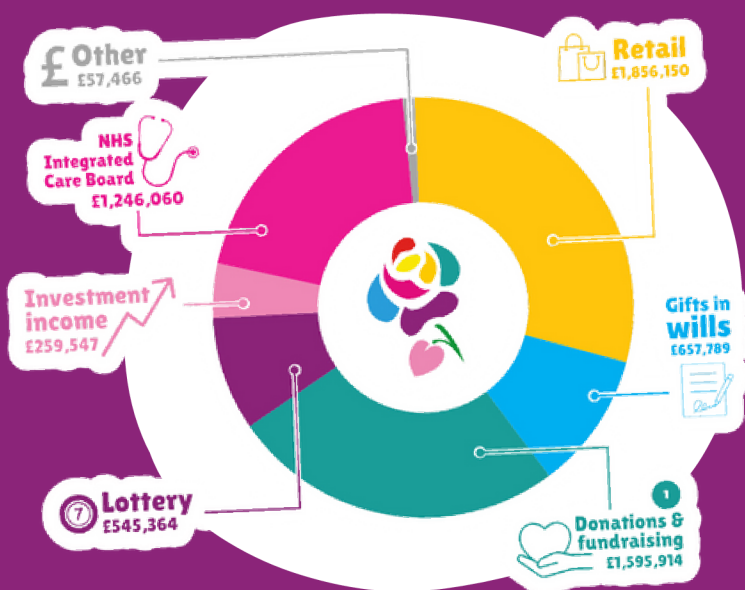
...signed up to give regularly, giving us the gift of confidence in a steady income stream.

...played our lottery, winning £78,000 and raising £336,368.

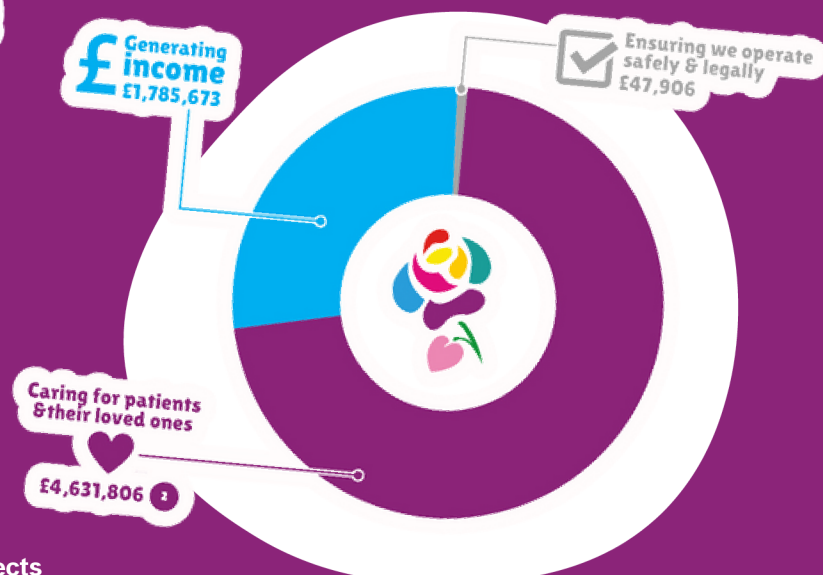
...raised vital funds with every 55.5 million steps you took in our brand-new digital challenges.

...shopped for Bolton Hospice Bargains 273,367 times, helping us achieve record-breaking takings in our shops.

...and cheered our Sahara Trekkers on as they scaled sand dunes and battled scorching temperatures.



You helped us generate a total income of £6,218,290, including through fundraising, leaving Gifts in Wills, supporting our shops & playing our lottery



And we spent £6,465,385 caring for patients & their loved ones, generating income, and ensuring we operate safely & legally

1. includes £53,800 of restricted income for specific projects
2. includes £48,215 of restricted expenditure

**I could sit with my
mum and even sleep
there if I wanted to.
They cared about my
family as much as
my mum.**

”

Thanks to you...

A patient was able to enjoy the Christening of his first granddaughter, creating lasting memories with his family.



And another patient's dreams came true when your support made it possible to hold an exhibition of his very own artwork.

Monday November 20, 2023

theboltonnews.co.uk

The Bolton News / 7
LOCAL REPORT

How hospice helped artist patient achieve

AN event in support of Bolton Hospice has shown how it helped a patient realise his dream of exhibiting his artwork.

The Save Bolton Hospice campaign was launched in partnership with The Bolton News to help raise funds for the Chorley New Road hospice after revelations it was facing a deficit of £1.2million.

A patient's lunch hosted by the University of Bolton heard how one of many patients to be touched by the hospice has been John Roberts, from Bramley Cross, who has multiple myeloma and graduated from the University of Bolton with a first-class honours degree in Fine Art in 2016.

Roberts said: "While visiting the hospice weekly to access the creative services, I discovered that other graduates would like to exhibit their work, but when Covid-19 struck, the world went into lockdown."

"In February 2022, after a long sojourn of illness, John was diagnosed with blood cancer, which also hampered his plans to exhibit his work."

"So we had a conversation with Professor George Holmes, Vice-Chancellor of the University, and the idea was born to help John to achieve his dream."



John Roberts addressing the meeting

"The collaboration with the University has helped something happen that was very important to John, to which is here for you all to enjoy today."

realised his dream of exhibiting his artwork, which is now on display on the campus. Mr Roberts said: "I would like to take this opportunity to thank all who have made this event possible, especially the Year 2 students of Fine Art."

The patrons heard how important their donations have been to helping people like Mr Roberts. Bolton Hospice chair Judith Briscoe said: "I want to say a huge thank you to the team at The Bolton News for their wonderful support, which has helped us to raise a staggering

extra £400,000. "We have been overwhelmed with the incredible kindness, support and generosity of the people of Bolton and beyond and want to say a huge thank you." Donations can be made by going to Save Bolton Hospice on GoFundMe.



...walked proudly alongside other charities and businesses at Bolton Pride.

...celebrated our Heart of the Community Award win at 2023's Bolton Business Awards.

...were thrilled to be recognised for our research.

...and were proud to be rated 'Good' in all areas!



Hospice patients take part in end of life care research

By Chris Gee
Local Democracy Reporter



The certificate was received by Bolton Hospice staff, from left: Vikki Tate, advanced clinical nurse practitioner, Olivia Power, nurse associate, Lisa physician and medical director and Dr Ellie McCann, consultant at site.

chester who has supported Bolton Hospice on the trial, said: "The National Institute for Health and Care Research is keen to grow research in hospices to increase the evidence base around palliative and end of life care and support services in helping people at the end of their lives to live as well as possible. "The McCann and the team have shown such commitment to starting Bolton Hospice on their research journey and providing a shining example of how hospices and their patients can contribute to health and care research. "One of our values is to make research as inclusive as possible for everyone across Greater Manchester and by offering

The Bolton News / 13
NEWS

Inspected and rated

Good



We launched our sustainability working group...

...and installed solar panels thanks to generous grants.



Reducing our environmental impact

Reducing our costs

And helping us to care for even more families than ever before

A message from our Chair
Judith Bromley



A heartfelt THANK YOU for supporting Bolton Hospice! Your kindness and generosity have made a world of difference to local families when they need it most.

Thank you to the doctors, nurses and other professional staff who work round the clock to ensure patients get the specialist care and support they need. The administration staff who keep everything ticking over. The volunteers who gift their time to help the hospice. The fundraising team which campaigns tirelessly to raise money to keep our doors open.

The families of patients who sing our praises. The people who get involved in all manner of activities to raise money on our behalf, and the public for keeping the hospice so high up the agenda of charitable giving. Without the combined effort of all of YOU, the hospice would simply not exist.

We couldn't do it without you.
Thank you!

**THANK
YOU!**

**To find out
more about how
your support helps,
please visit:**

www.boltonhospice.org.uk/your-stories



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